



Human Monitoring System (HMS)

At Work Protecting Students

Client Situation #1

At approximately 4:30 CST on a Friday afternoon a Gaggle HMS monitor read a blocked email message from a middle school girl who wrote about wanting to commit suicide. The email discussed how this girl planned to commit suicide over the weekend. The Gaggle HMS Monitor quickly called the cell phone of the main district contact as it was after school hours for the North Carolina district. The district contact quickly went into action and notified the Technology Director of the email. The parents of this girl were notified within an hour and made aware of the email that their daughter sent to a friend. The parents were aware that their child had struggled with some depression but thought the suicidal thoughts were a thing of the past for their daughter. The parents were very thankful to the district for bringing this serious issue to their attention in a short period of time and that the district took the opportunity to purchase the HMS service.

Client Situation #2

As an HMS monitor was reviewing a district's blocked messages she came across a blocked thread of emails between a group of teenage girls that were plotting to hurt a fellow classmate. The girls discussed their plan of how they would use guns and how they planned to use gasoline to burn this classmate. The email also discussed who would record this violent act so it could later be posted on the internet. The Gaggle HMS monitor quickly notified the district contact so students and parents could be notified right away. The district was thankful they had HMS so they could stop this plan in its tracks and completely avoid anyone getting hurt. They commented that they were thankful they were able to completely avoid the tragedy and any negative media or internet coverage.